

## **INSTRUCTIONS FOR WARRANTY CLAIM FORM 80-226C**

#### CLAIM FORM COMPLETION:

Completion of the form will help minimize the time required to process and finalize your claim. Select fields of the warranty claim form are mandatory to be filled in; and if they are not, the claim will not be accepted by Allied Systems Company. All claims received by ASC will be acknowledged in via fax or e-mail back to the dealer and claim status established (either accepted for review or not accepted for review).

# IF CLAIM ACKNOWEDGEMENT IS NOT RECEIVED WITHIN 10 BUSINESS DAYS PLEASE CONTACT ASC SERVICE DEPARTMENT AT 503-625-2560 OR E-MAIL AT <u>service@alliedsystems.com</u>

The following information is mandatory on all claims:

- Dealer's name, address, city, state, and zip
- Dealer's claim number
- Machine model and serial number
- Hours in service of machine and/or defective part (Wagner only)
- Date parts replaced (or failure corrected)
- Allied/Wagner Part number/s of parts claimed, if any
- Detailed explanation of failure and corrective action
- Parts prices, labor, etc and grand total of warranty request.

### PARTS TO BE CLAIMED:

If parts are being claimed, the part number, description and cost for each part are to be stated on the claim. All parts being claimed must be purchased from Allied. If parts were not purchased from Allied, written permission must be obtained from authorized Allied personnel. A copy of the invoice on which parts were purchased from a source other than Allied must be attached to the claim. State currency used if other than U.S. Dollars.

### LABOR TO BE CLAIMED:

If labor is to be claimed, it should be itemized specifically in the spaces provided. State currency used if other than U.S. Dollars.

Additional spaces have been provided on the form in which the dealer may record additional costs such as travel time and mileage, as may be useful for dealer's internal accounting purposes.

### PARTS RETURNED TO ALLIED FOR INSPECTION:

Unless otherwise specifically requested, failed parts related to the warranty claim are to be retained by the dealer until such time as Allied Systems Company authorizes their return, or until settlement of the claim is received.

If parts are being returned to Allied Systems Company along with the formal claim, or if parts were requested and returned to Allied prior to submitting your formal claim, indicate the date the parts were returned, and how returned, in the appropriate boxes on the claim form.